



The Chestnuts Surgery

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THE CHESTNUTS SURGERY
PATIENT REFERENCE GROUP MEETING
Chair - Mr Iain Sallis

AGENDA

Tuesday 28th Feb 2017 - The Chestnuts Surgery

1. **PRESENT - RLD**
2. **APOLOGIES - RLD**
3. **MINUTES FROM THE LAST MEETING – ALL**
4. **MATTERS ARISING FROM THE LAST MEETING - ALL**
5. **WELCOMES, FAREWELLS AND THIS MONTH'S REPRESENTATIVE - RLD**

Practice Staff Representative:

- Molly Wilde – Patient Liaison Officer

6. **DISCUSSION AREAS**

- 6a Humber Update
- 6b Patient Education Event Planning
- 6c Friends and Family / Feedback, Comments, Suggestions
- 6d Missed Appointments
- 6e Access Update
- 6f Joint PPG Ideas Sharing Group update
- 6g Practice Newsletter
- 6h Patient Liaison Update

7. **PRESENTATION BY EAST RIDING LEISURE SERVICE - SUE GRASSBY (PARTNERSHIP WORKING)**

8. **ANY OTHER BUSINESS**

9. **FUTURE MEETINGS**

- Venue & Frequency

10. **NEXT MEETING - Chair**

- TBC